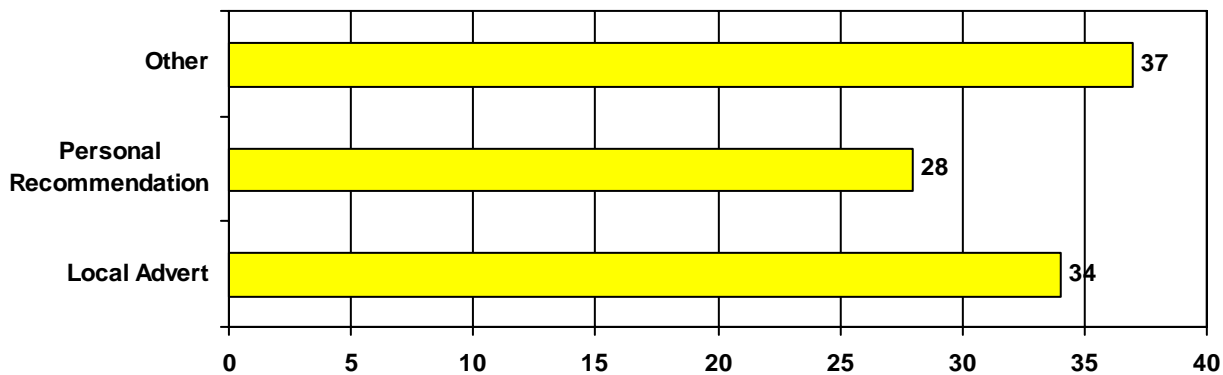




THE 2006 FOSTERING SOLUTIONS FOSTER CARER VIEWPOINT SURVEY

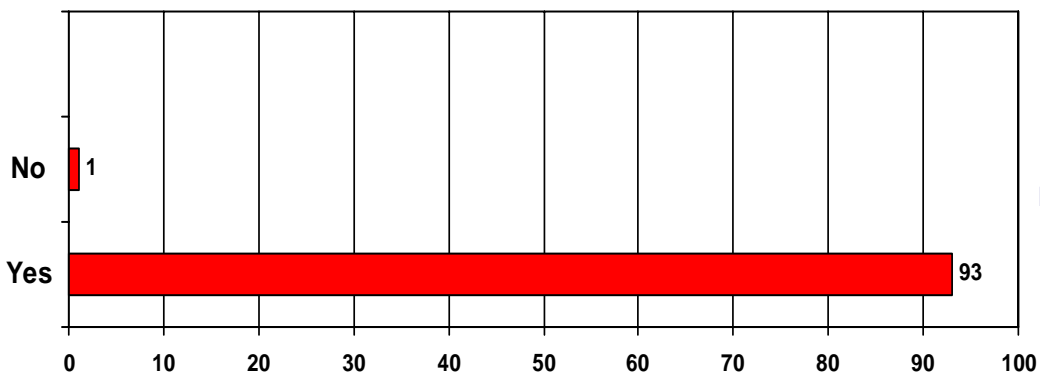
The 2006 Foster Carer Viewpoint Survey was conducted in September 2006. 101 carers took part in the survey and the responses have now been collated and are summarised in this report. The purpose of the survey was to give foster carers the opportunity to comment on the service they receive and for Fostering Solutions to recognise any potential areas for improvement. The result of the survey was overwhelmingly positive and staff have been happy to look at ways to develop the service they provide. These developments and improvements will be implemented throughout 2007.

1 Why did you choose to work with Fostering Solutions?



“Everyone we spoke to seemed professional and down to earth”

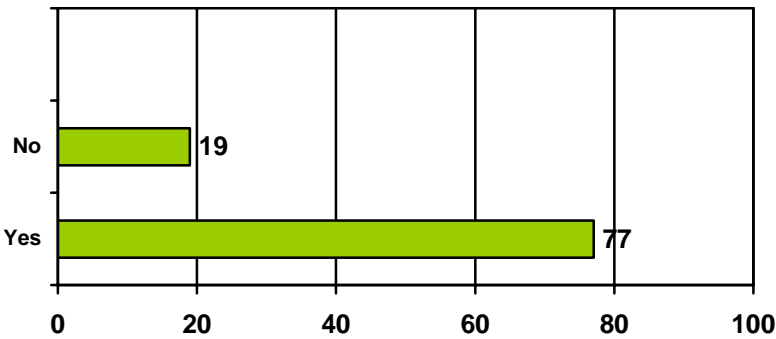
2 Are you happy with your Fostering Solutions Social Worker?



“Approachable, friendly & very supportive”



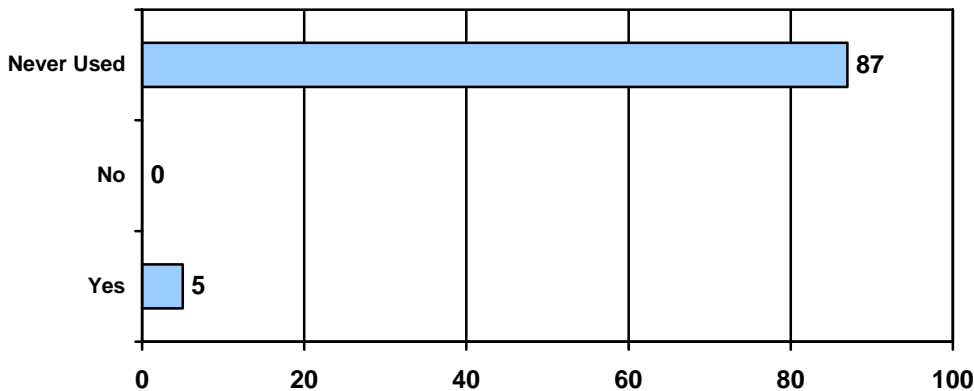
Are you satisfied with the support package?



“The Support & Training stands out”



Are you satisfied with the complaints service provided?



“Excellent – everything that could be done was done”

RESULTS: Development and Improvement

It was clear from your responses that an area for development is through our communication methods, especially via our Referrals Team. As a start, we will now ensure that we advise you, through our newsletters, the numbers of children being referred from local authorities, as well as children being placed with our foster families. Hopefully, this will dispel any myths that we are not receiving referrals from Local Authorities. The reality is that we have to carefully match the children with your skills and availability, which means we only ever place a small amount (usually about 20%) of the children referred and that is another reason why we continually have to advertise for new carers, in order to meet the placement matching demands.

The referrals staff will, over the coming months personally introduce themselves and explain the work they do on your behalf. They will also be in regular contact with you advising of current situations in terms of referrals received and how we are promoting our fostering families. Please feel free to contact your Referrals Manager or Referrals staff at any of the regions to receive an update at any time.